

Organizing Training for Oracle RDC Onsite:

You've just validated RDC Onsite, now what?



Objective

- Design a training that focuses on both efficiency and effectiveness, while providing enough flexibility to allow different types of users to participate in the same training session.
- An ideal training program will also ensure users have a thorough understanding of the application and offer a mechanism for the trainer to evaluate each user's level of understanding at the completion of the training.

Challenges

- Content – There is a lot of content to cover when training users on RDC Onsite.
- Audience – There are several different types of users (eg – Investigators, Monitors, etc). Not all users need to be trained on the same tasks.
- Cost & Time – Traveling to multiple locations for training is costly and time consuming. It is also often times difficult to schedule everyone to meet in one place for training.

Challenges 1 & 2: Content and Audience

- Investigators – Physicians who conduct clinical trials and approve CRFs
- Monitors – Clinical Research Associates who oversee the progress of a study
- Site Users – Site personnel who enter data into the database
- Data Managers – Personnel who provide quality management by identifying and resolving errors in the CRF data

Slide Decks

Premier Research
Oracle Clinical RDC Onsite
Investigators and Site Users



Premier Research
Oracle Clinical RDC Onsite
Investigators and Monitors



Premier Research
Oracle Clinical RDC Onsite
Investigators, Monitors, and Site
Users



Premier Research
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Monitors and Site Users



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Data Managers



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Challenge #3 – Cost & Time

- Most trainings are done remotely
- We encourage users to sit at separate machines for the training but we also allow for situations where multiple users are in the same room

Training Format

- Part 1: 40 minute overview of RDC Onsite
- Part 2: 20 minute* hands on training

*on average the hands on portion takes about 20 minutes but may vary depending on the number of participants

Hands On Training

- Users practice logging into the system and navigating RDC Onsite
- Monitors and Investigators can practice verifying and approving CRFs
- Site Users can practice entering data, entering unplanned pages, and entering additional repeats

Reasons We've Found This Training Format Successful

- Allows different users to train at the same time
- The presentation portion allows the trainer to explain how to perform various tasks. Certain slides throughout the training also highlight common errors.
- The hands on portion allows users to practice logging into the system and performing their job functions. This portion often highlights mistakes and prompts users to ask questions.
- The more thorough the training is up front, the fewer questions once the trial begins.

Questions?

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